

### **PROFILE**

With a diverse background in sales, customer service, and social work, I bring a range of transferable skills to any role. I am a highly driven and enthusiastic individual with a proven track record of success in generating sales and delivering exceptional customer service. I am also experienced in developing and maintaining long-term relationships with clients and understanding their unique needs and challenges. With a passion for making a difference in people's lives, I have incorporated social work skills into my sales and customer service roles, with a focus on empathy and building trust.

# CONTACT

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#### **HOBBIES**

Music (Performing, writing) Nature and Ecology Collecting antiques Dadding

# NICO COFFMAN

Social Work/Customer Service

#### **EDUCATION**

#### **Evergreen State College**

January 2019 – June 2022 Bachelor of Arts with an emphasis in health psychology.

#### Alaska Job Corps

January 2013 – September 2014

Trade school where I completed a Certified Nursing Assistant training program along with CPR/First-Aid Cert and general education requirements.

#### **WORK EXPERIENCE**

#### Office of Children's Services, State of Alaska, Social Services Associate I

July 2022 - April 2023

Reuniting families, supervising visits for families, case management, implementing paternity and drug tests, working with foster care agencies and local school districts for advocacy for children in state custody.

#### Burlington - Sales Supervisor - Lacey, WA

August 2017 – December 2018 Customer Service, sales, management.

## Allied Alaska Moving & Storage/ Coleman Worldwide WA -

Mover/Crew Leader June 2008 – July 2019

Moving furniture, warehouse duties, loading/offloading trailers, transporting household goods, training new employees.