

May 2023

**Modou Nyang**

Tacoma WA 98422

425-435-7997

[mnyang@uw.edu](mailto:mnyang@uw.edu)

**EDUCATION.**

M.A Community Planning

Expected June 2023

School of Urban Studies, University of Washington

BA. Youth Development

2021

Highline Community College

Diploma- Youth Development Work

2012

University of Ghana

**Work Experience- Professional**

King County Regional Homeless Authority -

February 2022- Present

Regional Community Capacity Specialist

Key responsibilities include:

- Serving as an internal expert in service provider and homelessness capacity building and technical assistance and training on the Regional Capacity team.
- Develop and maintain a high level of understanding of capacity building and regional capacity needs to ensure that the Regional Capacity team's best practices are integrated into the methods of the region's providers.
- Collaborating with program-level project managers and team leads to complete related research and management projects with a focus on capacity building, technical assistance, and training.
- Lead specialized project work in capacity building, as needed, including developing a work plan to ensure clear identification of objectives and fiscal resources required for projects of oversight; Manage implementation of project-related tweaks as a part of continuous improvement efforts.
- Collaborate with the Deputy Chief Program Officer, Regional Capacity Manager, and other departmental managers to create continuous feedback loops with stakeholder groups to inform vertical resourcing leveraging a data-driven approach on projects of oversight.
- Serve as an internal expert in training the Regional Capacity team, assisting the Authority with the initial implementation, including creating materials and curricula to enable practical training of service providers and Authority staff on new systems and processes.
- Maintain team practices and norms related to training on homelessness-related practices. Train team members in core practices and, as needed, on newly implemented Authority processes.
- Engage relevant stakeholder groups in an ongoing way to drive continuous improvement and design efforts for projects of oversight.
- Attend relevant meetings with community-based organizations, other government agencies, and partners broadly to support informed design, resource building, and resource sharing.
- build relationships with innovators across the sector/ sectors to support driving creative innovation and change within workstreams of oversight.

## **Open Doors for Multicultural Families**

### **Program Manager**

**July 2021- March 2022**

- Hired, trained, and supervised the Adult and aging service team.
- Serve as project lead for all government and cooperate funding designated for adults and aging services.
- Develop, implement, and monitor program goals, strategies, and tracking systems.
- Ensure that project outcomes are strategically aligned with the organizational goals.
- Lead the organization's cultural and social justice work initiatives and provide policy directives to meet best practices.
- Serve in the organizational leadership team, review, and approve timesheets.
- Collaborate with other regional providers to ensure well-coordinated services, more significant outcomes, and improved client experiences.

## **YouthCare**

### **Young Adult Shelter Services Responsibilities**

**January 2018- August 2021**

- Oversaw the two YouthCare's Young Adult Shelters (Orion Center and South Seattle Shelter)
- Manage the Organization's Outreach Program, including staff supervision, hiring, and training.
- Manage a \$2.5 million-dollar annual budget for Orion Overnight, South Seattle Shelter, and the Outreach Program.
- Develop, monitor, and evaluate the shelter's referral and screening processes and systems. Work collaboratively with other agency programs to ensure the best services for young people.
- Provide supervision and coordination for the Over-18 Shelter Services. Ensure daily operation of the program complies with regulatory guidelines and agency philosophy.
- Recruit, hire, train, and supervise Over 18 shelter staff. Provide individual supervision for shelter staff.
- Monitor compliance with agency and program regulations and contract expectations, track program expenditures, and monitor budgets for significant deviations. Assist in the preparation of the annual operating budget.
- Conduct regular staff meetings and training.
- Maintains extensive knowledge of resources and services in the community.
- collaborate and provide leadership for youth advocacy, public policy, community relations efforts, and related issues about young people experiencing homelessness.

### **Street Outreach Worker**

**March 2017 – January 2018**

- Engage with youth being homeless or in unauthorized encampments in areas assigned by the street outreach supervisor.
- Build trust and rapport with homeless youth on the street and encourage youth

movement from outside to emergency services, case management, education, and employment programming.

- Identify barriers preventing youth from accessing shelter and help them develop safety plans.
- Provide de-escalation, crisis intervention, and basic counseling services.
- Develop relationships and collaborate with other community agencies to facilitate contacts and services for youth.

### **Mary's Place**

**July 2018- February 2019**

#### **Day Service Manager-**

#### **Key Responsibilities**

- Supervise support staff by mentoring and providing leadership.
- Monitor and enforce Mary's Place rules and policies.
- Maintain ongoing and open communication with Site Director as well as other management and support staff.
- Assist homeless families with any issues that may arise, including working directly with guests to provide crisis management and setting appropriate limits as needed.
- Facilitate an established daily schedule, including activities, meals, and clean-up.
- Assist the Site Director in maintaining a shelter staffing schedule.
- Oversees and trains for the incentive store program and donations.
- Facilitate emergency intakes as needed.
- Maintain client records and documentation.
- Assist with inventory and weekly supply orders.
- Establish volunteer activities and develop positive relationships with volunteers by facilitating involvement and interaction.
- Supervise the completion of general housekeeping tasks by staff.
- Communicate with other staff members, including the facilitation of ongoing client documentation through logs in the Agency system.
- Provide resources and referrals to guests as needed.
- Participate in regular staff and supervisory meetings.
- Maintain a calm demeanor and model positive behavior.
- Embrace the Mary's Place mission of empowering homeless women, children, and families and adhere to guidelines as outlined in the Employee Handbook
- Perform other duties as assigned.

### **Forum for African Women Educationalist Gambia Chapter      February 2009- June 2016**

- Plan, coordinate, and implement programs and activities as outlined by the organization's strategic plan.
- Develop a monthly and quarter-tracking framework that tracks project performance.
- Supervises the program team and hires, trains, and coaches direct services staff and regional field officers.
- Identify like-minded organizations and initiates relationships and partnership-building opportunities to create networks, alliances, and advocacy consortiums.
- Overseas the women club programs and the girl's education advancement project. USAID funds both projects at \$3.2 million.
- Meet funders quarterly to provide progressive reports on project performance, challenges,

and success stories.

- Participate in the UNDPFA, UNDP, and UNICEF annual planning meetings to ensure that girls and women's education rights are adequately captured in the UN Systems country operations program.

#### **Association of Development Consultants- The Gambia (ADCO)**

##### **Research Assistant**

**2008- 2014**

##### **Research contributions/ participation**

Sosseh, Adelaide, (2012), Evaluation of the Forum for African Women Educationalist (GAM) Girls Education Project in the Gambia, UNDP- The Gambia. Retrieved:  
Downloads/FINAL\_REPORT\_-\_FAWE\_Evaluation\_-\_Girls\_Education\_Project\_-\_06Sept2012.pdf

Sosseh, Adelaide. (2012) The research report on Promoting Gender Equality through Participation and Representation of Women in National Governance and Development in the Gambia. African Center for Democracy and Human Rights Studies. retrieved:  
<https://www.acdhhs.org/wp-content/uploads/2018/06/Final-Report-of-Gender-Analysis-of-Political-Party-Manifestos-for-printing.pdf>

Sosseh, Adelaide. Baldeh, Matar, Nyang, Modou (2010) Gender Analysis of Sector policies in the Gambia. Women's Bureau the Gambia.

Sosseh, Adelaide, Baldeh, Matar, Nyang, Modou (2010). Institutional Gender Assessment of Eight Line Ministries & The National Assessment, The Women's Bureau The Gambia

#### **CONFERENCE AND PAPERS PRESENTED**

- First-Ever Youth Takeover UN- Meeting New York City - July 2013,
- Beijing Plus 10<sup>th</sup> Banjul Meeting- February- March 2009
- Civil Society consumer forum, Dakar Senegal- March 2010
- Gambia Youth Week- Banjul, The Gambia, September 2011

#### **INVITED TALKS**

##### **Papers/ Speeches**

First-Ever Youth Takeover UN-Meeting July 12<sup>th</sup> -14<sup>th</sup>, 2013

Speech: Nyang, Modou. Perspectives, The missing youth voices in UN Education for All Goals, July 13, 2012- UN Nations, New York City.

The Gambia Youth Week, September 4<sup>th</sup> -11<sup>th</sup>, 2011

Speech: Nyang, Modou. Youth participation in the democratization process, roles, and functions of Gambian youth for the new Gambia. September 6, 2011, Banjul, The Gambia.

"Beijing Plus 10 Banjul Meeting- February 28 -March 11<sup>TH</sup>, 2009

Speech: Nyang, Modou. "The missing voices of African Youth: Amplifying Youth Voices for improving Youth participation in the Beijing Platform. Hearing Young People" March 2, 2009, Banjul, The Gambia.

#### **MEDIA COVERAGE**

1. Nyang, Modou, 2013. "We can no longer wait: Now is the time for action." The Point Newspaper, August 7. Available at <https://thepoint.gm/africa/gambia/article/we-can-no-longer-wait-now-is-the-time-for-action>
2. Discover South Lake Union, 2020. "Seattle in Seattle: The People's Voice," December 20.

Available at <https://www.discoverlu.com/story/settled-in-seattle-2/>

3. Nyang, Modou, 2015. "Another April 10th and 11th! How far are we away to Justices?", April 9. Available at <https://gainako.com/another-april-10th-and-11th-how-far-are-we-away-to-justices/>

## **SERVICE AND LEADERSHIP**

### **Organizations and Membership**

1. Gambia Youth for Unity (GYU): 2015- 2017

Co-founder and Spokesperson. GYU is an international Gambian Diaspora Youth Organization that engages in pro-democracy advocacy, mobilization, and strategic engagement. The organization was among the leading civil society organizations that participated in ending the 22 years of Former Gambian President Jammeh's rootless dictator. : <https://gainako.com/the-spotlight-the-gambia-youths-for-unity-gyu/>

2. Young People in the Media, The Gambia: (YPM)- 2009- 2015

Co-founder and Secretary-General: YPM is a Youth-led organization that gives young people space and a platform using the media to amplify youth and children's voices on issues affecting them directly. : <https://thepoint.gm/africa/gambia/article/ypm-gambia-to-hold-inter-generational-dialogue-forum>

3. Member, Gambia Voice of the Young, the Gambia 2004- 2009
4. Member, World School – 2011- 2015
5. Gambia Press Union- 2008- 2018

### **Community Service**

Volunteer, Northwest African Association, 2020  
Volunteer, ROOTS Young Adult Shelter, 2019  
Volunteer, Hopelink Food Bank, 2017-2020  
Volunteer, Gambia Diaspora Conference: 2017  
Volunteer, Education for All Campaign Network- 2008- 2011  
Volunteer- Worldview, The Gambia, 2012