Application:	Application Verified	Iteration Name:	202510_GR_G
Grad Program Applying To:	MPA	MPA	
Recommendation Information			
Recommended By:	Carlitos Grant	Recommenders Title:	WorkSource Specialist 6
Recommenders Institution:	WorkSource Pierce - Employment Security	Contact Name:	There are An dearers
	Department		Thomas Anderson
Waive Access to Recommendation Ltrs:	I choose to waive my right to Recommendation Waive review this recommendation. Choice		I choose to waive my right to review this recommendation.
Recommendation Form Submitted:	✓ Recommendation Status:		Received
Received Date:	01/19/2024 03:32 PM	Recommender Assessment:	I recommend this applicant.
Recommendation Type:	General	Recommender Form:	MPA Letter of Recommendation/Form
Recommendation Entity ID:	1024000117292970	Recommendation Owner:	Josephine Bernier
Recommender Form Questions			
How long have you known applicant:	3 months	Applicant ability as self-directed learner:	Thomas already filled that role in the capacity in which we worked together. He was highly recommended by his peers and went above and beyond his assigned task.
Time since last contact with applicant:	1 day	Applicant as productive member of group:	Thomas will definitely be a productive member of the team; his presence is missed here dearly. Thomas is the type of person that would fill in for his team wherever need without being told or asked to do so. He understands the value of teamwork and displayed it daily in his actions.
Relationship with Applicant:	Supervisor	Applicant most significant strengths:	Everyone has room to grow, that goes without saying, but I truly believe that Thomas will be a valuable asset to your team.
Ability to complete rigourous grad program:	Outstanding	Responsibility/reliability:	Outstanding
Communication Skills - Oral:	Outstanding	Communication skills - written:	Outstanding
Service Drientation-sensitivity/empathy:	Outstanding	Ability to work independently:	Outstanding

## Application Related Information

Ability to handle stress:	Outstanding	Ability to think critically:	Outstanding
Ability to analyze/problem solve:	Outstanding	Ability to think creatively:	Outstanding
Openness to feedback:	Outstanding	Potential for leadership:	Outstanding
Ability to work in a team:	Outstanding	Personal/professional reflection:	Outstanding
Description Information			
Description:		Form URL:	https://evergreenstatecollege.radiu
Other Information			

Created Time: 01/19/2024 02:43 PM Modified Time: 01/19/2024 03:32 PM

Created By: Josephine Bernier Modified By: Josephine Bernier

## **Carlitos Grant**

2121 S. State St., Suite 300, Tacoma WA 98405 | 253-593-7358 | carlitos.grant@esd.wa.gov

January 18, 2024

Thomas Anderson INSITUTION ADDRESS ADDRESS

## To Whom it May Concern

I joined WorkSource Pierce in November 2023 as an interim supervisor for the Labor Exchange team, including Thomas. My experience in transforming operations and navigating change management helped me identify staff willing to accept the challenge of growing with an organization. Thomas has been great at adopting changes, whether it is implementing changes that come from the department or identifying best practices to align with program's standard operating procedures."

One major reason I feel Thomas is a strong candidate is his demonstrated ability to adapt to change and learn new skills, as proven in the RESEA program. This program connects unemployed clients to job search assistance. He reviewed the program standard operating procedures and workforce monitoring system requirements to develop questions that elicited the details needed from clients. He also built an extensive list of services that met the program requirements and aided clients with their job search. Thomas shared his process with his coworkers to gain input and help them understand the new structure for writing notes and inputting them into the system.

Thomas was also quick to respond to departmental priorities based on the federal requirements for gathering client demographics. The process had been abandoned during COVID, but a new process needed to be established. Despite some resistance from some on the team, Thomas and a few others collaborated by gathering methods from other offices and testing them out to see which process fit best with the customer flow in the office. Additionally, Thomas collaborated on developing a way to accurately capture how many customers came to the office, and the services they were provided.

Thomas has grown in his ability to work with a team and lead changes in workforce development during the last three years. I believe the MPA program at Evergreen State College would be a great addition to his collaborative and proactive approach. I can share more with you if you have any further questions.

Sincerely,

Carlitos Grant Carlitos Grant

Carlitos Grant Supervisor, WorkSource Pierce