
SCOTT ROBERTSON

3134 Zenkner Valley Road, Centralia, WA98531 ♦ 360-807-3597 ♦ Srob216@gmail.com

PROFESSIONAL SUMMARY

Hands-on Counselor known for helping people in challenging situations and achieving recovery successes. Offering more than 10 years of healthcare experience and ready to help others reclaim lives through use of proper services.

SKILLS

- Excellent communication skills
- Certified Peer Counselor
- Agency Affiliated Counselor
- WRAP Facilitator
- Computer-savvy
- Time management ability
- Perfect attendance record
- 4 years working in BH field

WORK HISTORY

Residential Rehabilitation Counselor 2, 06/2023 - Current

DSHS BHA (MLCRP) – Centralia, WA

- Communicated behavior choices to residents by outlining positive and negative consequences of choices.
- Addressed behavioral and emotional needs of residents through activities and interventions, increasing resident socialization, interpersonal, and social skills.
- Supported residents in coping with emotions and fears through one-on-one discussions.
- Resolved conflicts by performing in-time crisis intervention and enforcing discipline and behavior metrics.
- Encouraged clients to develop self-advocacy skills and to become active participants in own treatment plans.

Recreational Specialist, 07/2022 - 06/2023

Wellpath (MLCRP) – Centralia, WA

- Tracked attendance to produce up to date information for treatment team.
- Performed Recreational Therapy Assessments.
- Planned and evaluated recreational activities.
- Maintained inventory of store Items and put in request for replacement when necessary.
- Coordinated safety planning.

Peer Support Counselor, 02/2020 - 07/2022

Wellpath Recovery Solutions (MLCRP) – Centralia, WA

- Works with multi-disciplinary staff assisting individuals with vocational, social, and life skills on site.

- Consistently meets with Clients to address their concerns and meet their needs.
- Demonstrated history of commitment to continuously improving quality and service to clients on site.
- Facilitated WRAP groups with 100% graduation rate.
- Inspired clients to continue their path to sobriety and recovery.
- Taught clients anger management techniques, relaxation skills, impulse control, social skills, emotional coping skills and functional living skills.
- Quickly responded to crisis situations when severe mental health and behavioral issues arose.

Owner, 02/2018 - 09/2021

Robertson' Relics – Centralia, WA

- Enhanced operational efficiency and productivity by managing budgets, accounts, and costs.
- Managed day-to-day business operations.
- Used knowledge of market trends to create value-added solutions resulting in significant increase in revenues.
- Generated revenues yearly and effectively capitalized on industry growth.

Peer Support Counselor, 02/2019 - 02/2020

Eugenia Center Mental Health Services – Chehalis, WA

- Conducted outreach, advocacy and rehabilitative services for regular cases and crisis intervention.
- Referred clients to other programs and community agencies to enhance treatment processes.
- Taught clients anger management techniques, relaxation skills, impulse control, social skills, emotional coping skills and functional living skills.
- Quickly responded to crisis situations when severe mental health and behavioral issues arose.

Lead Cook, 08/2017 - 02/2019

Village Concepts of Chehalis - Woodland Village – Chehalis, WA

- Assisted guests with making menu choices .
- Effectively communicated with kitchen staff regarding customer allergies, dietary needs and other special requests.
- Regularly checked on guests to ensure satisfaction with each food course and beverages.
- Managed closing duties, including restocking items. Promptly served all food courses and beverages to guests.
- Answered questions about menu selections and made recommendations when requested.
- Consistently adhered to quality expectations and standards. Effectively used items in stock to decrease waste and profit loss.

Dining Service Director, 11/2012 - 04/2017

Senior Services Of America – Centralia, Washington

- Monitored food production and corrected issues in preparation, portioning or other areas.
- Strengthened controls to minimize waste and reduce costs.
- Hired, trained and directed 12 person team of dining services professionals.

- Led daily staff meetings to implement policies and update team members on meal plans.
- Managed staff schedules and maintained adequate coverage for all shifts
- Verified prepared food met standards for quality and quantity before serving to customers
- Inspected equipment and machinery for proper working condition and directed staff to clean and repair as needed

EDUCATION

Bachelor of Arts: Native American Studies- BA, 06/2023

The Evergreen State College - Olympia, WA

- Daniel Ira Klein Scholarship Recipient
- Thayer Raymond Scholarship Recipient
- Relevant Coursework: Art Therapy
- 3.8 GPA

Associate of Science: SUDP, 06/2021

Centralia College - Centralia , WA

- Graduated with 4.0 GPA
- Received Washington State Opportunity Scholarship
- Received Centralia College Foundation Scholarship
- Member of Phi Theta Kappa
- Coursework in Family Counseling, Substance Use Disorders and Psychology

High School Diploma: 02/2021

Centralia College - Centralia, WA

GED: Ged, 2007

Centralia College - Centralia, WA

ACCOMPLISHMENTS

- CPR/First Aid Certification
- HIV/Aids Certification
- SUDPT Certification
- Peer Support Counseling Certification
- Agency Affiliated Counselor Certification