

Katrina Twiddy

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“My mission in life is not merely to survive, but to thrive; and to do so with some passion, some compassion, some humor, and some style.” *Maya Angelou*

PROFESSIONAL SUMMARY

Professional with advanced-level expertise in government to government relations and process improvement. Over 6 years of experience maintaining relationships with diverse customer groups and collaborating with a myriad of stakeholders to analyze requirements, improve business processes, evaluate, recommend solutions, and seamlessly implement improvements.

SKILLS

- Exceptional Verbal and Written Communication
- Policy Development
- Meeting Facilitation
- Community Engagement
- Government-to-Government Relations
- Data Collection & Analysis
- Change Management

WORK HISTORY

Rehabilitation Technician

12/2022 to Current

Division of Vocational Rehabilitation – Dept. of Social and Health Services

Shelton, WA

Provide professional guidance and other vocational rehabilitation services to clients with substantial barriers to employment. Establish pathways for marginalized communities, including tribal populations. Strategically collaborate with tribal division leaders, external stakeholders, and internal leadership, to present complex information and ensure effective communication of program objectives. Collaborate with internal/external leadership to develop and implement culturally responsive tools and processes. Facilitate learning opportunities for both Tribal and DVR staff to enhance their understanding of the cultural considerations, state resources and needs specific to tribal communities. Through consistent engagement and solicitation of feedback from sovereign nations, I obtain valuable insight into the unique needs of tribal communities, enabling me to provide tailored support and promote inclusivity. Demonstrate daily, and advocate for, Native American tribal protocol, custom, tradition, culture and governmental relations.

Education Program Specialist

09/2019 to 12/2022

Education Department – Skokomish Indian Tribe

Skokomish Nation, WA

In this capacity, I developed new education engagement plans which incorporated specific goals, priorities, and policy recommendations to bridge the opportunity gap, increase access to education for tribal youth, and remove barriers for Skokomish tribal community members. Provided instructional, behavioral, and other support to tribal students, both inside and outside of the classroom. Worked closely with community leaders, educators, and tribal families to assess individual student needs and barriers to education. Designed educational programs, trainings, and activities that address the unique cultural, social and educational needs for tribal students. I successfully established pathways for marginalized communities, including tribal populations. Strategically collaborated with tribal leaders, community members and staff to present highly complex information and ensure effective communication of program objectives.

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Youth Intern Supervisor

06/2017 to 08/2019

Skokomish Youth Program – Skokomish Indian Tribe Skokomish Nation, WA

Served as the Supervisor for Skokomish Tribe's Youth Internship Program, where the primary focus was building foundational professional and academic skills through on-the-job work experience. In this role, I provided necessary training, one on one meetings, and routine feedback on performance and expectations. I conducted community outreach, where I developed and maintained effective working relationships.

COMMUNITY INVOLVEMENT

Fireworks Committee - Skokomish Indian Tribe – August 2020 – Current

On the Fireworks Committee, I'm responsible for leading, developing, updating, and implementing new tribal ordinances and regulations regarding the wholesale and retail sales of fireworks within the Skokomish Indian Reservation. This requires effective collaboration with committee members and tribal leaders to ensure tribal members understand and receive concise communication of committee objectives. We, as a committee, provide guidance to the Tribal Council and tribal members on regulations and ordinances.

Housing Committee – Skokomish Indian Tribe – September 2023 – Current

My role on the Skokomish Housing Committee is critical to establishing productive change and modernization of the Skokomish Housing Department's policies and procedures. The Housing Committee presents elaborate technical information and advises Tribal Council and the Housing Department's leadership by providing policy revision and recommendations.

EDUCATION

The Evergreen State College | Olympia, WA

Bachelor's Degree of Liberal Arts – Emphasis on Native Studies, Communication, and Leadership

PROFESSIONAL DEVELOPMENT & ACHIEVEMENTS

Certifications

- Prosci Change Practitioner Program
- Medical and Psychosocial Aspects SUD/AUD
- DSHS DVR Tribal Liaison Onboarding
- Vocational Considerations Neuromuscular Disorders
- DSHS Indian Policy 7.01
- WA State Purchasing and Procurement Ethics
- AI/AN Who Suffer from Generational Trauma
- Being Native American and a Government Employee
- Understanding Native American Customers with FASD
- Workforce Development in Tribal Communities
- DVR WAC Training
- Customer Service When the Heat is On
- Difficult Conversations

Provided By

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