

MAREN YEAGER O'DANIEL



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Yelm, WA

As a Nuu-Chah-Nulth woman, I am deeply rooted in the guiding principle of Hishuk'ish Tsawalk (Everything is one, everything is connected). This philosophy has not only shaped my worldview but has also been the compass guiding my career. Throughout my professional journey, I have dedicated myself to helping others and leveraging my skills to make a positive impact on the lives of those I serve.

EDUCATION

Northwest Indian College

Bachelor of Arts: Tribal Governance

Business Management

Eastern Gateway Community College

Associates Degree: Business Management

SKILLS

- Audit and Compliance Management
- Program Evaluation and Improvement
- Financial Caseload Management
- Administrative Procedures & Policy Interpretation
- Training and Leadership
- Effective Communication

WORK EXPERIENCE

Quality Control Specialist

WA State DSHS | 2013 - Current

Conduct audits, analyze case records, and ensure compliance, identifying opportunities for improvement and providing policy interpretation. Proficient in data analysis and reporting, with experience in conducting in-person audits.

Financial Services Specialist 1-3

WA State DSHS | 2009 - 2012

Effectively managed and processed financial service caseloads, handling intake, initial eligibility determinations, and ongoing maintenance for diverse assistance programs. Conducted independent interviews to determine or redetermine eligibility and performed internal reviews to ensure the adequacy of eligibility determinations.

Financial Services Specialist 4

WA State DSHS | 2013

Managed and processed financial service caseloads, including intake, eligibility determinations, and ongoing maintenance for various assistance programs. Conducted interviews and internal reviews, ensuring the adequacy of eligibility determinations. Additionally, served as a leadworker, overseeing financial staff, establishing efficient workflow procedures, and providing on-the-job training.

Administrative Assistant 3

WA State DSHS | 2007 - 2009

Handled various administrative tasks, including establishing procedures, interpreting policies, and coordinating office operations. Represented management, participated in personnel matters, and provided secretarial support, showcasing proficiency in workflow management and communication.